



# FIRST INFORMATION

**ZAGREB**, December 4 – 7, 2019



#### Dear friends,

It is with honor and great pleasure that we invite you to the 52nd Golden Spin of Zagreb in Zagreb, Croatia's capital, which will take place from December 3 – 7, 2019.

This 52nd Golden Spin of Zagreb will be an opportunity to show once again the beauty of this sport which brings skaters together from all over the World, and connects countries both off and on the ice. It will also be an opportunity for the people of Zagreb to show what good hosts they can be, and for spectators to show once again their support and enthusiasm.



Zagreb is the capital and the largest city of the Republic of Croatia. It is located in the northwest of the country, along the Sava river, at the southern slopes of the Medvednica mountain. Zagreb lies at an elevation of approximately 122 m (400 ft) above sea level. In the last official census of 2011 the population of the City of Zagreb was 792,875. The wider Zagreb metropolitan area includes the City of Zagreb and the separate Zagreb County bringing the total metropolitan area population up to 1,110,517. It is the only metropolitan area in Croatia with a population of over one million.

Zagreb is a city with a rich history dating from the Roman times to the present day. The oldest settlement in the urban area of the city is Andautonia, a Roman settlement in the place of today's Ščitarjevo. The name "Zagreb" is mentioned for the first time in 1094 at the founding of the Zagreb diocese of Kaptol, and Zagreb became a free royal town in 1242, whereas the origin of the name still remains a mystery in spite of several theories. In 1851 Zagreb had its first mayor, Janko Kamauf, and in 1945 it was made the capital of Croatia



when the demographic boom and the urban sprawl made the city as it is known nowadays.



Zagreb has a special status in the Republic of Croatia's administrative division and is a consolidated city-county (but separated from Zagreb County), and is administratively subdivided into 17 city districts, most of them being at low elevation along the river Sava valley, whereas northern and northeastern city districts, such as Podsljeme and Sesvete districts are situated in the foothills of the Sljeme mountain, making the city's geographical image rather diverse. The city extends over 30 kilometres (19 miles) eastwest and around 20 kilometres (12 miles) north-south.





The transport connections, concentration of industry, scientific and research institutions and industrial tradition underlie its leading economic position in Croatia. Zagreb is the seat of the central government, administrative bodies and almost all government ministries. Almost all of the largest Croatian companies, media and scientific institutions have their headquarters in the city. Zagreb is the most important transport hub in Croatia where Western Europe, the Mediterranean and Southeast Europe meet, making the Zagreb area the centre of the road, rail and air networks of Croatia. It is a city known for its diverse economy, high quality of living, museums, sporting and entertainment events. Its main branches of economy are high-tech industries and the service sector.



# **THE ARENAS**

The main venue for the 52 nd Golden Spin of Zagreb is Dom sportova Arena. It has a seating capacity of about 5000 seats and was built in 1973.







The ice surface is 60 x 30 m.

Zagreb Fair Arena will serve as the practice arena for the Event. Located on Zagreb Fair complex, it was firstly used as Ice arena in 1979 and renewed in 1999. Before it was used as fair pavilion of Zagreb Fair.

Ice surface is 60 x 30 m.



# **OFFICIAL HOTEL - Panorama Zagreb Hotel \*\*\*\***

#### **Reservation Policy and Procedures**

- The deadline for hotel reservations is 8.11.2019 for all participants.
- The Organizing Committee will not guarantee any rooms for reservations requested after 19.11.2019.
- Settlement of the total hotel fees is due no later than the date the team leader arrives at the Event. The payments are settled by the Organizing Committee's booking desk at the Panorama Zagreb Hotel. Credit cards are not accepted. Cash payments are accepted in Euros, U.S. Dollars and Croatian Kunas only.

#### Cancellation & refund policies (less banking charges)

Refund of deposit 100% until November 8, 2019

Refund of deposit 50% from November 8, until November 19, 2019

No refund after November 19, 2019

NOTE: All rooms cancelled after the deadline November 8, 2019 must be paid by the member federation. This condition applies also to the rooms that are covered by the Organizing Committee.

#### **Meal Service**

Accredited persons with full board accommodation will receive meals-vouchers at the Registration. Meals will be served at Panorama Zagreb Hotel. In hotel is a designated dining room and it will be set up for the skating family. Meals will be served in buffet style.

#### Meal times in Hotel Panorama:

- Breakfast: 06:00-10:00 - Lunch: 11:30-15:00 - Dinner: 18:00-22:00

- Late dinner: 22:30-00:30 (on the nights of evening competitions only)

All accredited Team Members who will not receive meal-vouchers can purchase them from the OC for the following prices:

Lunch: € 20.00

Dinner / Late Dinner: € 20.00

#### Official hotel can be booked only through the Organizing Committee.

Hotel is situated opposite of the Dom sportova Arena in the same square, Trg Kresimira Cosica. It is within walking distance to the town center (20 minutes) and 15 minutes bus ride to the Practice Arena. Hotel is a full service hotel with a casual, comfortable atmosphere. Every detail is tailored to reflect the friendly character of this home away from home. The motto here is hospitality and it is visible in many ways.

#### **PRICES:**

Single room 110,00 EUR Double room 170,00 EUR





Zagreb is the capital of Croatia, one of Europe's youngest countries - a parliamentary democracy that adopted its constitution in 1990 and was internationally recognized in 1992. It is geographically, culturally and historically in the very heart of Europe.

#### **LANGUAGE**

The official language is Croatian. Many people, especially young, speak English. German is also widely spoken.

#### WEATHER

Inland Croatia has a continental climate, warm in summer, cold in winter. In Zagreb temperature can easily reach 34°C (90°F) in high summer (June-August) and drop to -14°C (6°F) in winter. Temperatures start to rise from early March.

January can be cold with average temperatures around 0 °C, there is a slight possibility of snow.

### **TIME DIFFERENCES**

Croatia is a part of the Central European Time Zone (GMT +1): when it is noon in Zagreb it is 12:00 in Berlin, 11:00 in London, 06:00 in New York, 14:00 in Moscow and 21:00 in Sydney.



#### **ELECTRICITY**

The voltage in Croatia is 220 V, 50 Hz, which is the same as the rest of Europe.

#### **CURRENCY & EXCHANGE**

The basic Croatian currency unit is *KUNA*.

Coins are 1, 2 *KUNA*; coin and paper bill: 5 *KUNA*, paper bills: 10, 20, 50, 100, 200, 500, 1000 *KUNA*.

1 *KUNA* contains 100 *LIPA*. Coins are 1,2,5,10,20 & 50.



Foreign Currency can be exchanged for local money in banks, official exchange offices, post offices, hotels etc.

#### **BANKING HOURS**

Many bank branches and exchange offices are normally open from 8 a.m. to 7-p.m. non-stop (Monday-Friday), and from 8 a.m. to 12 noon (Saturdays).

Most of the banks have cash machines (ATMs), which operate 24 hours a day.

At the Airport, banks are open every day (including Sunday and holidays) from 7 a.m. to 9 p.m.

#### **POST OFFICE**

Post boxes are yellow in Croatia and the times of collections are indicated on the box.

The main Post Office in Zagreb is in Jurisiceva 13, with opening hours from 7 a.m. to 9 p.m. Monday- Friday and from 7 a.m. to 7 p.m. Saturdays and Sundays.

The other Main Post Office is next to the Railway Station open 24 hours a day.

#### **OPENING HOURS**

Government offices work from 8.30 a.m. to 4.30 p.m. Monday through Friday. Most shops and department stores are open non-stop, from 8 a.m. to 8 p.m. Monday through Friday and from 8 a.m. to 3 p.m. on Saturdays. Malls at the City entrance are open from Monday to Saturday and have working hours from 9 a.m. to 9 p.m. and are even open on Sundays.

#### **TIPPING**

A "service charge" is already included in restaurant bills, but it is customary to "round up" the bill in a restaurant (but not if you just have a drink).

For special services rendered by hotel personnel usually expect tips between 10-50 KUNA.

#### **TAX-FREE SHOPING**

Tourist whose purchases exceed 500 KUNA may claim a PDV (VAT) return for all goods except petroleum products when leaving the country with TAX CHEQUE receipts verified by the Croatian Customs Office. Time limit for tax refunds is one year.

#### **CREDIT CARDS**

All major credit cards like: American Express, Diners Club, Eurocard/Master Card, Visa, JCB and Eurocheques are advertised at points of sale, are normally accepted throughout Croatia.

#### **LIQUOR LAWS**

The minimum legal drinking age in Croatia is 18 years.

#### **TELEPHONE**

Local area code is +385 1

Public telephone boxes accept only phone cards available in post-offices and convenience stores. They cost between 15,00 and 100,00 Kuna. There are also pre-paid phone cards with discount for calling abroad which are available on news stands.

#### **LOCAL TRANSPORTATION**

Local transport includes trams and busses and the tickets are the same. Tickets can be bought at news stands and they cost 12,00 Kuna. Daily ticket costs 40,00 Kuna. One ticket is valid for 90 minutes and you can change the means and directions



of transport. There are plenty of taxi cabs in the city and they can be ordered by phone 970.

## Franjo Tuđman Airport,

also known as Zagreb Airport (IATA: ZAG, ICAO: LDZA), is the largest and busiest international airport in Croatia. In 2016 it handled around 2,8 million passengers and some 10,000 tons of cargo.

Named after Franjo Tuđman (1922-1999), the first President of Croatia, the airport is located some 10 km (6.2 mi) south-east of Zagreb Central Station at Velika Gorica. It is the hub for the Croatian flag carrier Croatia Airlines as well as Trade Air.

Zagreb International Airport at Pleso is about 30 minutes away from the city center by car and can be reached by bus



or taxi. Croatia Airlines operate a bus service from Zagreb bus station, which runs half-hourly to hourly from 5,30 a.m. to 11 p.m. time of departure depend upon flights. Return buses from the airport are on about the same schedule. The price is 25,00 Kuna in one direction. Taxi price from the airport to the city center varies between 150-200 KUNA.

#### **EMBASSIES AND CONSULATES**

There is a listing with all the details at www.mvp.hr

#### **TOURIST INFO**

All tourist information is available at the Tourist Information Centre located at the Trg Bana J. Jelacica 11(Main Square) and at the Web-site www.zagreb-touristinfo.hr

## **PLACES TO VISIT**

Bana Jelacic Square is Zagreb's main square, honouring Count Josip Jelacic.



This high achieving army general abolished serfdom and conducted a number of successful military campaigns in the 1848 Revolutions. Although the square's official title is the Trg Bana Jelacica, locals generally just refer to it as Jelacic Square. You will find it in Zagreb's Upper Town, not far from Dolac market. A large number of streets, like Radiceva, Illica, Gajeva, Splavnica, Bakaceva, Harmica and Jurisiceva, all meet at this pedestrianised area where no cars can enter, so those on foot and bicycles have greater freedom to explore. Watch out for the trams, however!

The Atelier-Ivan Mestrovic Foundation is located in the former home and workshop of Atelier-Ivan Mestrovic, the famous Croatian sculptor, architect, designer and painter. The building itself dates from the 1600s and today displays his huge collections of various works. Through the displays and permanent exhibitions, one gets a true sense of his inspiration for his works and his daily life. In the on site shop, catalogues and books on the artist are available for purchase.

**The Archaeological Museum in Zagreb** is home to a number of the world's most complete archaeological discoveries. Their amazing level of preservation means we can learn so much more about ancient civilizations. On the ground floor is a permanent display of relics such as ancient coins, paper money and medals. On the second floor are artefacts from ancient Greece and Rome, as well as from the Middle Ages. On the third floor are artefacts from prehistory and ancient Egypt.

**Stone Gate** (or Kamenita Vrata, as it is known in Croatian) originally was one of five gates in the fortified walls surrounding Gradec (today known as the Old Town of Zagreb), which guarded access to the district. The Stone Gate allowed access to the eastern side. These days, it is the only gate left standing, and is an excellent place from which to begin your explorations of the Old Town. It is said that this was the only structure left standing after the destruction of 1731, as it was decorated with a picture of Jesus and Mary. In order to preserve this picture which had brought about such a miracle, a church was built around it and it now can be viewed inside a case. Worshippers regularly visit to pray here.



The main cemetery, **Mirogoj**, is one of Zagreb's most fascinating sights and perhaps one of the most beautiful resting places in the world.



## For any assistance you may contact us:

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